## Waterloo Region Community Legal Services (Legal Clinic)

### Newsletter - December 2010

## **WE HAVE MOVED!!**

As of October 18<sup>th</sup>, 2010, the Legal Clinic is now at its new, *fully accessible* location at

450 Frederick Street, Unit 101 Kitchener, Ontario N2H 2P5 (Corner of Frederick & Edna Streets)

our telephone and fax numbers remain the same.

519-743-0254 519-743-1588 (fax)

For **GRT** patrons, use Route #23 (Idlewood) from the Charles St. Terminal to find us. We are at the same intersection as the Frederick Street Mall.

We continue to schedule appointments in Cambridge Mondays and Fridays. See the sidebar for details.

Please call our main office to schedule appointments. Some matters require service at our main office.

On November 19, 2010, we celebrated the **30**<sup>th</sup> **Anniversary of the legal clinic** and the inauguration of our new location. Thank you to all who came or sent best wishes! We look forward to many more years of service to those in our community with very limited financial resources and with legal issues within our mandate.

# LANDLORD & TENANT BOARD SERVICES HAVE MOVED TOO!

To obtain forms of the Landlord & Tenant Board and to file applications, you now go to the **Service Ontario** office which is located at **30 Duke Street West**, **2**<sup>nd</sup> **Floor**, **Kitchener** (corner of Duke and Ontario Streets). If you have access to a computer, the Board forms, including Notices and Applications, can also be found on the Board website at <a href="www.LTB.gov.on.ca">www.LTB.gov.on.ca</a>. **NOTE: Provincial Guideline for rent increases in <b>2011** is **0.7%**.

**NEED RENT BANK OR HOUSING SEARCH HELP? ... Waterloo Region Rent Bank** – contact Lutherwood in Kitchener at 519-743-2460 (x.225) M to F **OR** in Cambridge on M,W, F from 1 to 3 p.m. at 419-623-9380 (x231).

**Housing Help** – contact Lutherwood in Kitchener at 165 King St. E. (519-743-2460 – x 401) **OR** in Cambridge on M,W, F at 35 Dickson St. (519-623-9380 x 231) **OR** The Working Centre Housing Help Desk in Kitchener at 58 Queen St. S. (519-743-1151) **OR** the John Howard Society in Cambridge at 40 Ainslie St. S.(519-622-0815 s 221).







## INFO: WHAT WE DO:

- Landlord/Tenant
- Ontario Works/ Ontario Disability Support Program
- Workplace Safety and Insurance
- Canada Pension Plan
- Criminal Injuries Compensation
- Employment Insurance

Call us: (519) 743-0254 (Must meet financial eligibility limits)

#### **LEGAL AID DOES:**

- Family Law
- Criminal Law
- Immigration

Call Legal Aid: 1-800-668-8258

#### **LEGAL CLINIC CONTACT:**

Kitchener - (519) 743-0254 450 Frederick Street, Unit 101 Kitchener, Ontario, N2H 2P5

Fax: 519-743-1588

Hours: 8:30am to 4:30pm Mon to Fri

#### Cambridge

Lang's Farm Village Assoc: Hours: Mon. 1:30 to 4:30 p.m. Cambridge Self Help Food Bank Hours: Fri 9:30 am to 12:30 pm

Visit our web site: www.wrcls.ca

This newsletter is produced by Legal Clinic staff and volunteers. It only contains general information. Please be aware that the law and policies may change.

## Waterloo Region Community Legal Services (Legal Clinic)

## **Newsletter - December 2010**





#### **NEED FAMILY LAW INFO?**

Try the Family Law Information Clinic (FLIC) for 30 minutes Free Advice from Family Law Duty Counsel

Kitchener Family Court – 200 Frederick St. – DAILY Cambridge Courthouse – 89 Main St. – MONDAYS Superior Court- 20 Weber St. E., Kitchener - THURSDAYS

#### **CHANGES AT CRIMINAL INJURIES COMPENSATION BOARD!!**

Recently, the Board launched its new on-line application forms which are to be more user-friendly and less paperwork. The new forms can be found on the Board's website at <a href="https://www.cicb.gov.on.ca">www.cicb.gov.on.ca</a>. There are 2 separate forms: one form for claims arising from injury and one for claims arising from death. If you are applying as a dependent of someone who died as a result of a criminal act, one can now also apply for bereavement counseling and for loss of financial support.

Remember that applications are to be filed within 2 years of the final criminal incident occurring. If filing after that, the Board will first need to decide if an extension to apply will be granted.

Applicants to the Board must be patient in that it can often take many, many months for a final decision to be obtained on even "simple" applications. **CONTACT OUR LEGAL CLINIC FOR MORE INFORMATION AND ASSISTANCE.** 



FOR GREAT INFO SESSIONS BY WEBINAR, CHECK OUT THE LATEST FROM CLEOnet.ca AND REGISTER SOON!!

**Dec. 15 at noon** – Gives service providers an overview of the *Residential Tenancies Act* 

**Upcoming:** Powers of Attorneys, Retirement Homes

Community Legal Education Ontario (CLEO) hosts a wealth of legal resources on their website too! Check it out!

<u>www.cleonet.ca</u> – for legal resources & to register for webinars <u>www.cleo.on.ca</u> – to order publications

#### **Useful Links:**

#### http://www.acto.ca

The Advocacy Centre for Tenants Ontario (ACTO) is a specialty legal clinic located in Toronto and funded by Legal Aid Ontario for province-wide systemic issues in housing.

Their website has valuable and helpful info for tenants who are dealing with the Landlord & Tenant Board and their own landlords. For example, go to their website, to "Tenant Info" and then to "Tenant Tip Sheets" for some very useful tips and materials.

## http://www.mah.gov.on.ca

Check out Ontario's new affordable housing strategy, "Building Foundations: Building Futures". What do you think?

Remember our clinic is funded by Legal Aid Ontario. Clients must be financially eligible for our services.

